

#### How to:

## Click to Accept the User Agreement and Declare Financial Links

Date: 18 September 2019

Owner: MedCo Registration Solutions



#### Introduction

All MedCo users are required to annually click to accept the relevant MedCo User Agreement (UA) and to declare Financial Links.

Subject to relevant notice clauses, MedCo may also from time to time issue new UAs that users must click to accept. Please note, each time a new UA is issued Financial Links must also be declared.

Users are also reminded that the obligation to keep Financial Links up to date is ongoing and is not restricted to an annual basis. It is possible to update Financial Links at any time.

Failure to click to accept the relevant MedCo User Agreement (UA) and to declare Financial Links will result in the suspension of the users account.

This document provides instructions on;

- who can click to accept the UA and declare Financial Links Second Bullet
- how you will know when to click to accept the UA and declare Financial Links and
- how to click to accept the UA and declare Financial Links.



## Who can click to accept the UA and declare Financial Links?

**Direct Medical Experts** (DMEs) and **Indirect Medical Experts** (IMEs) can log in and click to accept the UA and declare Financial Links.

Only the **Primary** and **Secondary users** of an **Authorised User** (AUT) account or **Medical Reporting Organisation** (MRO) can log in and click to accept the UA and declare Financial Links.

# How will you know when to click to accept the UA and declare Financial Links?

#### 1. Dashboard Notification

All users will be notified that it is time to accept the UA and declare Financial Links via a dashboard notification. The notification will provide the date by which the user must accept the new UA.

#### **User Agreement and Financial Links**

You / Your organisation must accept the user agreements and confirm your Financial Links are up to date by the Failure to do so will result in your account being suspended. Please note only the Primary and Secondary users of an Authorised User account or MRO can click to accept the user agreement and declare Financial Links.

#### 2. Manage User Agreements & Financial Links

DMEs, IMEs and both the Primary and Secondary Users of an AUT account or MRO will see a new option to Manage User Agreements & Financial links on the Main Menu when they log in. It will be highlighted as shown below when there is action to take.





#### 3. Email Notification

In addition to the dashboard and the highlighting of the Manage User Agreement Main Menu option, an email notification will be sent to DMEs, IMEs and both the Primary and Secondary User of an AUT account and MRO.

#### 4. Reminder Email Notification

If the UA and Financial Links have not been accepted, an email reminder will be sent to to DMEs, IMEs and both the Primary and Secondary User of an AUT account and MRO Organisation before the deadline.

# How to click to accept the UA and declare Financial Links?

If you are a DME, IME, the Primary or Secondary User of either an AUT account or MRO, to click to accept the UA and declare Financial Links follow the steps below

- 1. Log in to your account <a href="https://app.medco.org.uk/">https://app.medco.org.uk/</a>
- 2. From the Main Menu select "Manage User Agreement and Financial Links"



3. In the section MedCo User Agreement(s), click the hyper linked words "Click here to view the current user Agreement". A copy of the User Agreement will open in a new window

Note: You must view the User Agreement(s) in order to proceed.





4. When you have read the User Agreement return to the MedCo window and select **Yes** to the question **Accept User Agreement**. You will now be able to select **Continue** to declare Financial Links.

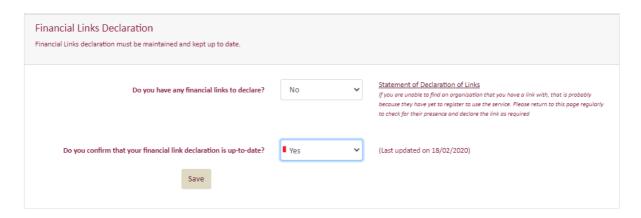


5. Under the header Financial Links, follow the steps below according to your own set of circumstances.

Note: it is your responsibility to ensure the Financial Links information provided is accurate and up to date.

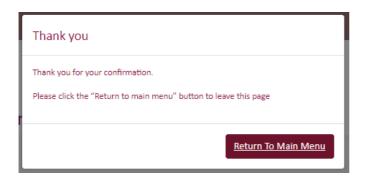
### No existing Financial Links and No new Financial Links to declare

 If you do not have any existing Financial Links or new links to declare, select "Yes" to the question "Do you confirm that your Financial Links declaration is up-todate?"



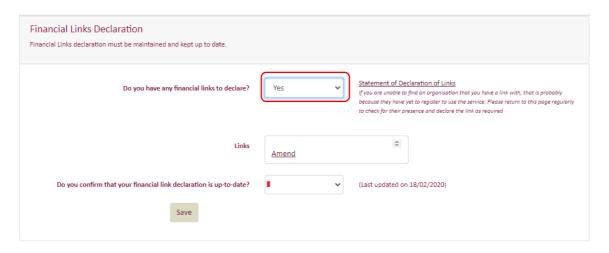


2. Press "Save". Your answers will be saved and confirmed. Select "Return to Main Menu" to complete the update.



## No existing Financial Links and New Financial Links to declare

1. If you do not have any existing Financial Links and have new Financial Links to declare, select "Yes" to the question "Do you have any Financial Links to declare?"



2. To add the detail of the organisation(s) you have Financial Links with click on "Amend" located within the **Links** box.



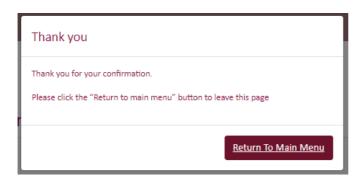


- 3. Use the "Search" field or scroll down the list to find the name of the organisation(s) you have a financial link with. To select an organisation "click" on the organisation name.
- 4. Once you have added the organisation(s) click "Save" in the Links box
- 5. Next, select "Yes" to the question "Do you confirm that your Financial Links declaration is up-to-date?"

Do you confirm that your financial link declaration is up-to-date?

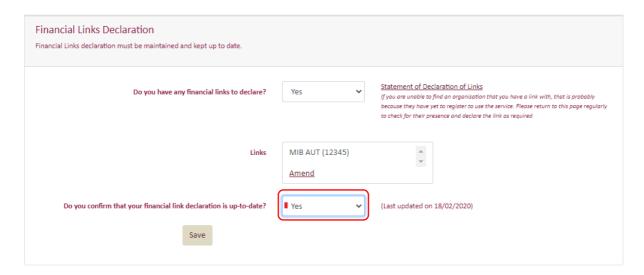


6. Press "Save". Your answers will be saved and confirmed. Select "Return to Main Menu" to complete the update.



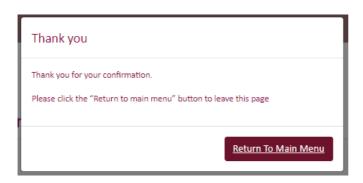
#### Existing Financial Links declared and no changes required.

1. If you have existing Financial Links and have no changes to make, select "Yes" to the question "Do you confirm that your financial link declaration is up-to-date?"



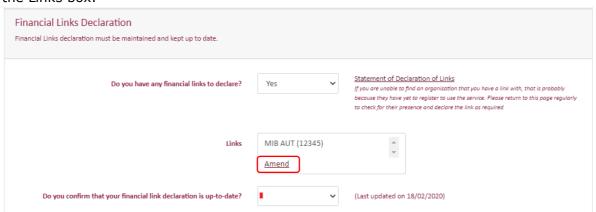


7. Press "Save". Your answers will be saved and confirmed. Select "Return to Main Menu" to complete the update.



#### Existing Financial Links declared changes required

1. If you have existing Financial Links and wish to add or remove links, select "**Amend**" in the Links box.



- 2. **To add** a Financial Link, use the "**Search**" box or scroll down the list to find the name of the organisation(s) you have a financial link with. To select an organisation "**click**" on the organisation name.
- 3. **To remove** a Financial Link, "uncheck" the tick box next the organisation(s) you have previously declared a link to.

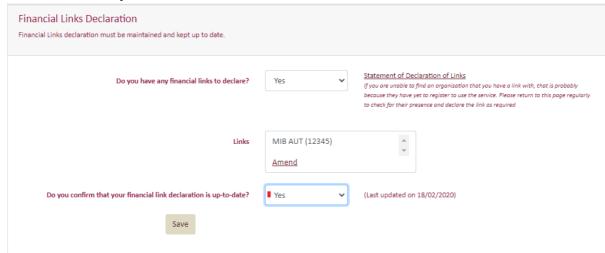




- 4. Once you have made the changes press "Save" located at the bottom of the Links box
- 5. <u>IMPORTANT</u>: If you have removed <u>all</u> previous Financial Links and no longer have any to declare, you must select "No" to the question "Do you have any Financial Links to declare?"



6. Next, select "Yes" to the question "Do you confirm that your Financial Links declaration is up-to-date?"



8. Once you have completed the changes, press "Save". Your answers will be saved and confirmed. Select "Return to Main Menu" to complete the update.

