

MedCo Registration Solutions

MedCo Management Information

1st May 2025



Operational (Not Suspended) Medco Users 1st May 2025

- 33 MROs
- 479 Operational, accredited Medical Experts
- 1,027 Authorised Users

Overview of Medco Activity for April 2025

92% of selections were for represented claims, with 8% being unrepresented via the Official Injury Claim Service

Searches and Selections-Represented Cases:

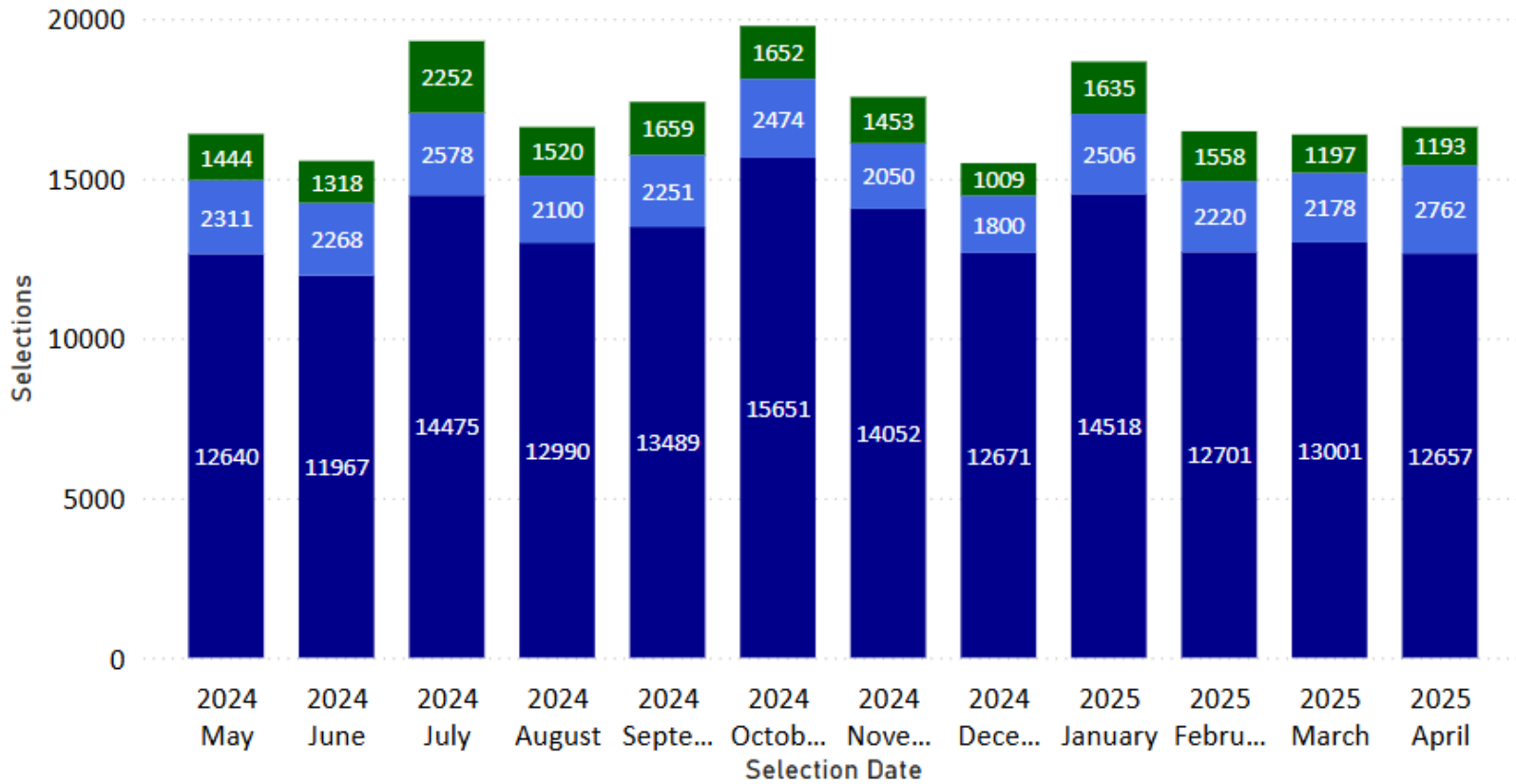
- 15,419 searches in April 2025 resulting in the selection of an MRO
- 1,193 searches resulting in the selection of a Direct Medical Expert (DME)
- 43% of DME selections were for GPs
- 50% of DME selections were for physiotherapists

Searches and Selections-Unrepresented Cases (using the Official Injury Claim Service):

- 536 searches in April 2025 resulting in the selection of an MRO
- 915 searches resulting in the selection of a Direct Medical Expert (DME)
- 96.6% of DME selections were for GPs
- 2.6% of DME selections were for physiotherapists

Represented Selections by User Type

● Tier 1 Selections ● Tier2 Selections ● DME Selections

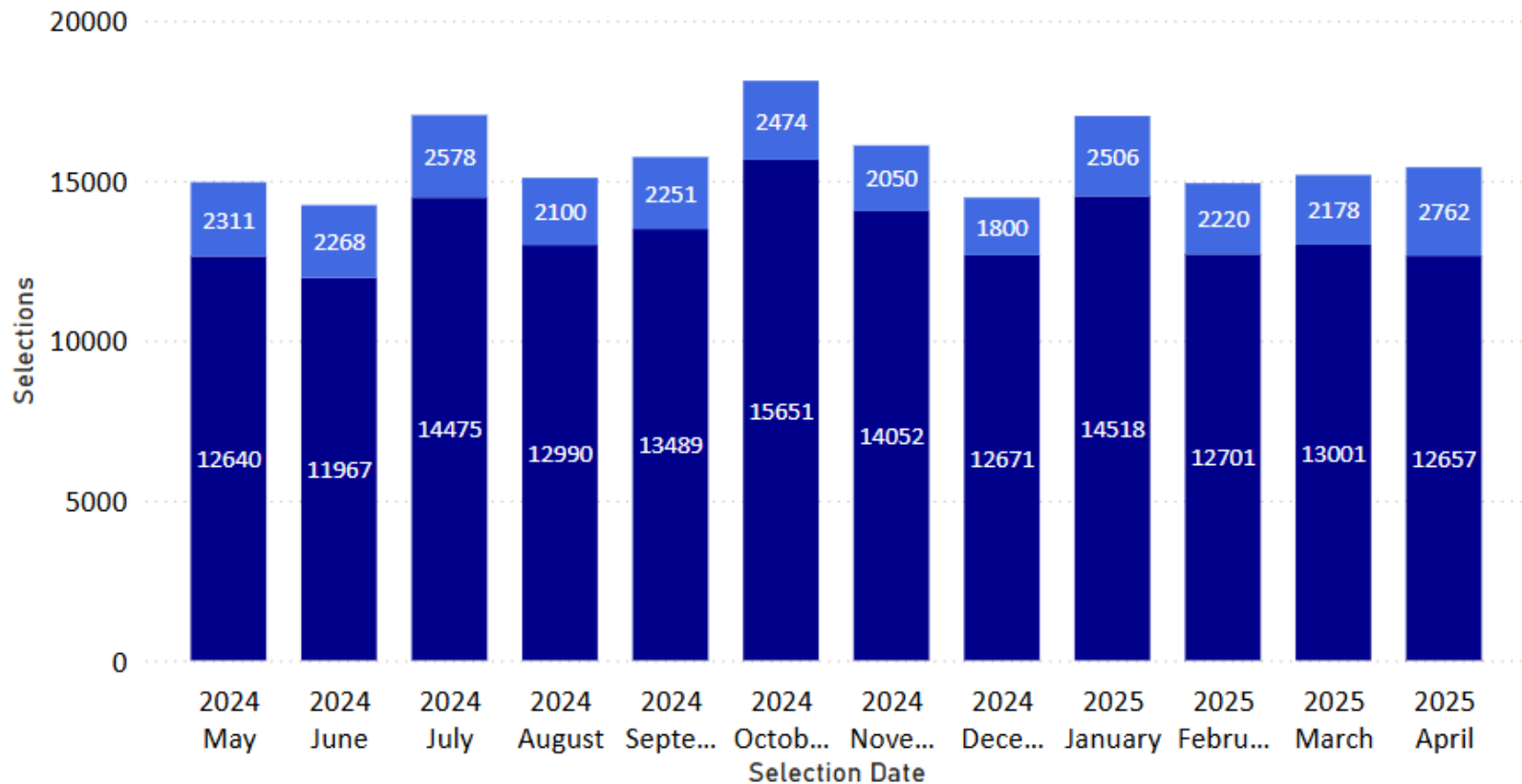


Represented Selections % by User Type

Year	Month	% Tier 1 Selections	% Tier2 Selections	% DME Selections
2024	May	77%	14%	9%
2024	June	77%	15%	8%
2024	July	75%	13%	12%
2024	August	78%	13%	9%
2024	September	78%	13%	10%
2024	October	79%	13%	8%
2024	November	80%	12%	8%
2024	December	82%	12%	7%
2025	January	78%	13%	9%
2025	February	77%	13%	9%
2025	March	79%	13%	7%
2025	April	76%	17%	7%
Total		78%	13%	9%

Represented MRO Selections by Tier Type

● Tier 1 Selections ● Tier2 Selections

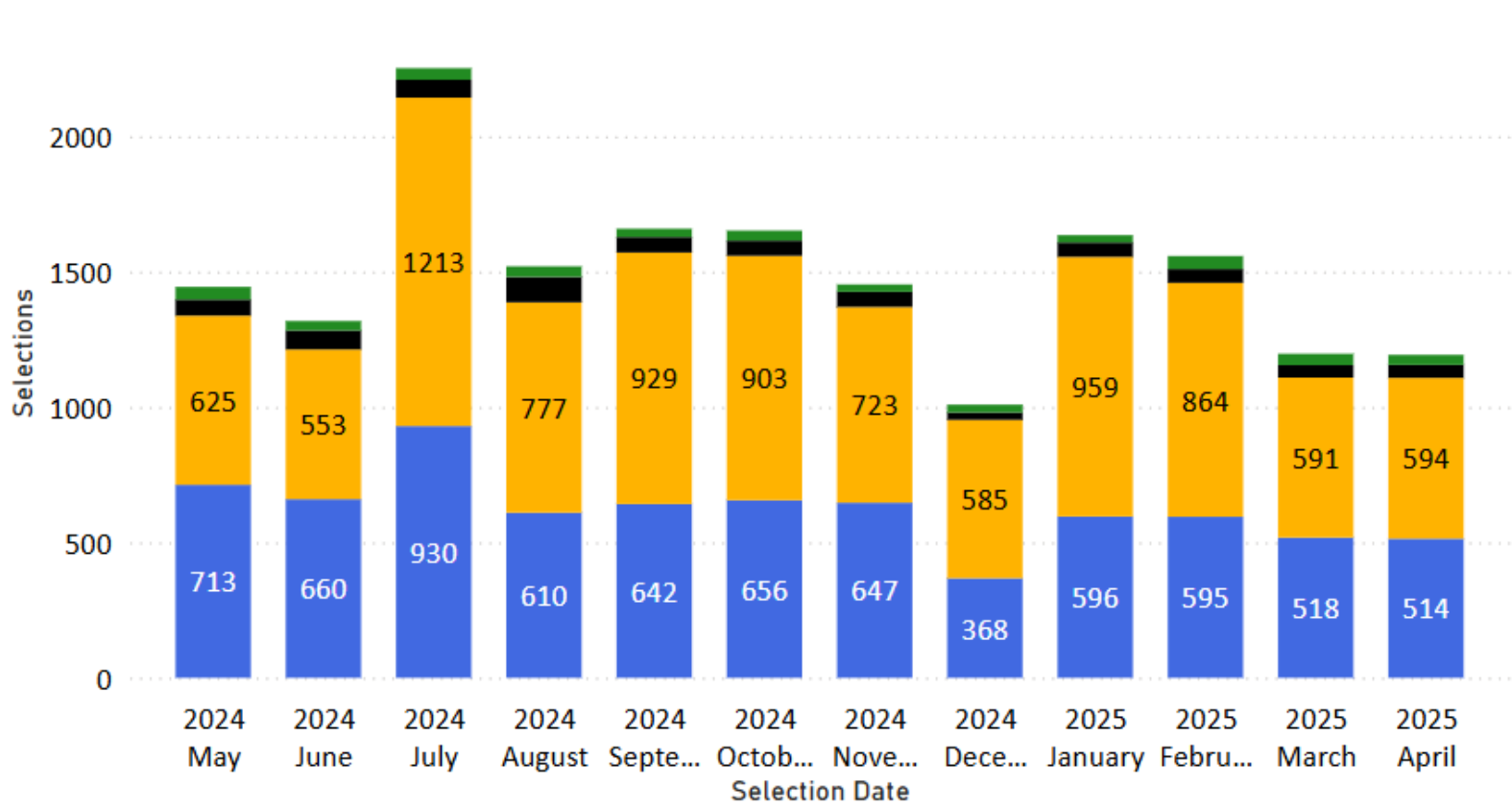


Represented MRO Selections % by Tier Type

Year	Month	MRO Selections	T1 % Selections	T2 % Selections
2024	May	14951	85%	15%
2024	June	14235	84%	16%
2024	July	17053	85%	15%
2024	August	15090	86%	14%
2024	September	15740	86%	14%
2024	October	18125	86%	14%
2024	November	16102	87%	13%
2024	December	14471	88%	12%
2025	January	17024	85%	15%
2025	February	14921	85%	15%
2025	March	15179	86%	14%
2025	April	15419	82%	18%
Total		188310	85%	15%

Represented DME Selections by Specialism

● GP ● Physio ● Cons. Ortho. ● Consultant AE

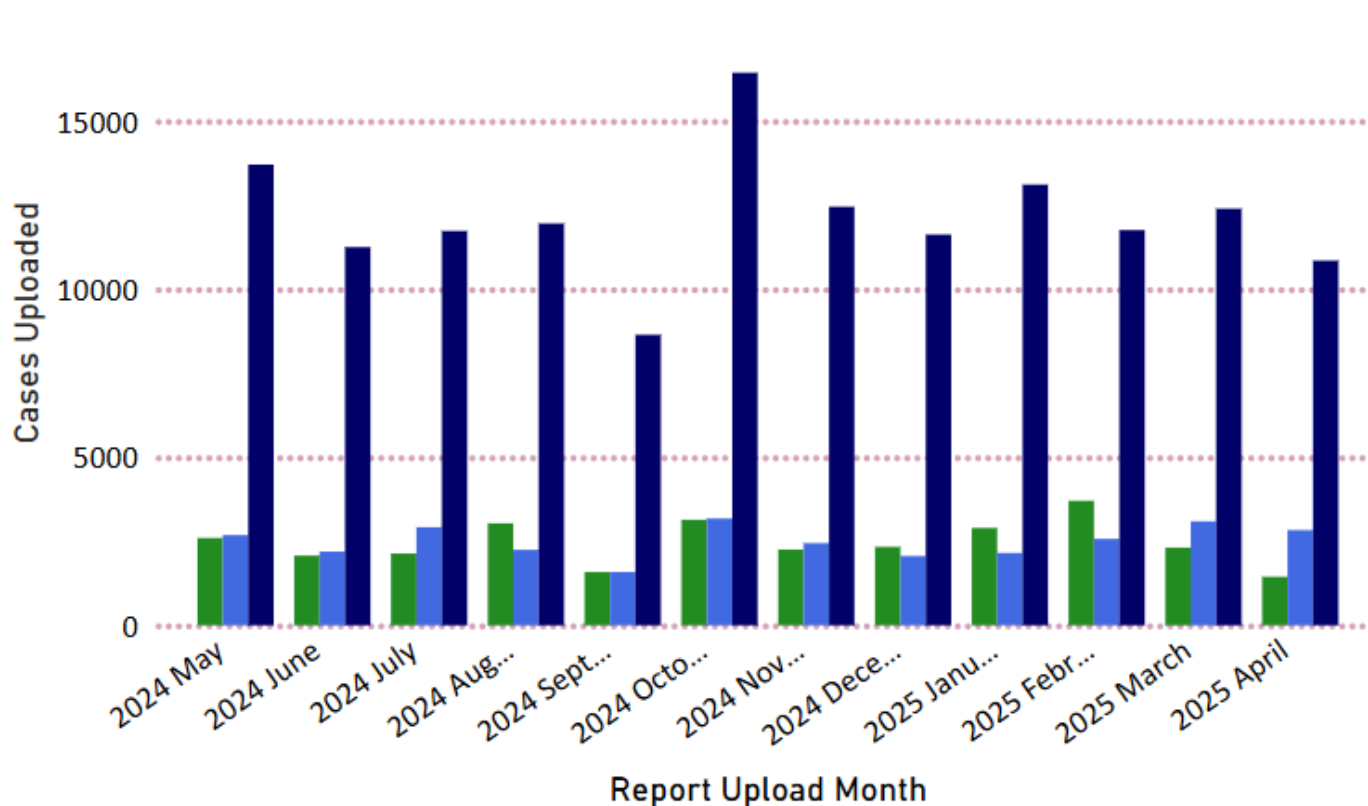


Represented DME Selections by Specialism

Year	Month	% GP	% Physio	% Cons. Ortho.	% Cons. AE
2024	May	49%	43%	4%	3%
2024	June	50%	42%	5%	3%
2024	July	41%	54%	3%	2%
2024	August	40%	51%	6%	3%
2024	September	39%	56%	3%	2%
2024	October	40%	55%	3%	2%
2024	November	45%	50%	4%	2%
2024	December	36%	58%	3%	3%
2025	January	36%	59%	3%	2%
2025	February	38%	55%	3%	3%
2025	March	43%	49%	4%	4%
2025	April	43%	50%	4%	3%
Total		42%	52%	4%	2%

Case Reports Uploaded by Month

● DME Cases Uploaded ● T2 MRO Cases Uploaded ● T1 MRO Cases Uploaded

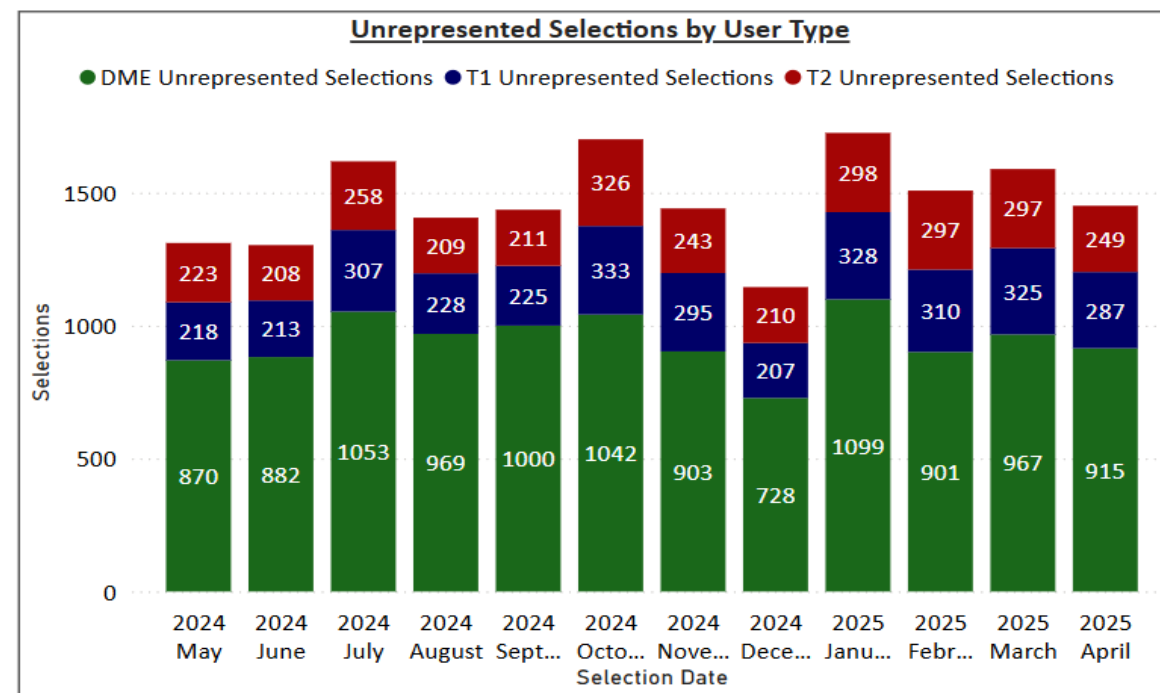
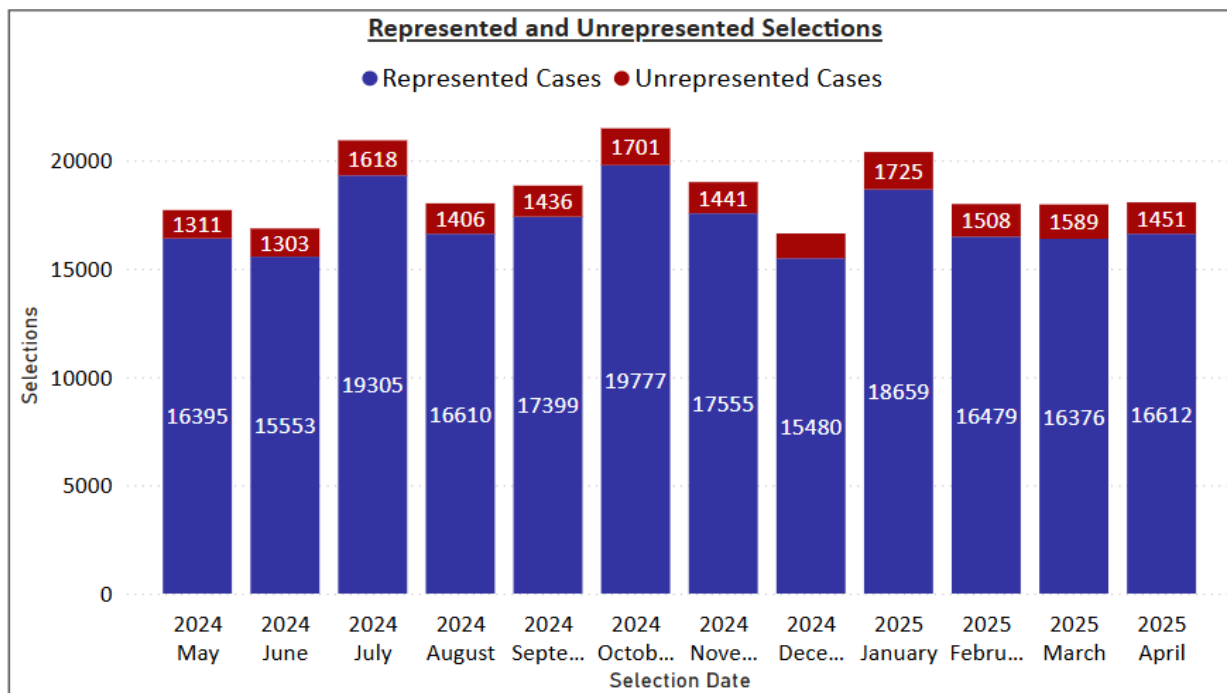


Year	Month	DME Cases Uploaded	T2 MRO Cases Uploaded	T1 MRO Cases Uploaded
2024	May	2599	2684	13703
2024	June	2074	2192	11249
2024	July	2137	2920	11729
2024	August	3034	2246	11952
2024	September	1585	1586	8641
2024	October	3139	3178	16434
2024	November	2254	2447	12450
2024	December	2334	2063	11622
2025	January	2896	2153	13108
2025	February	3705	2572	11755
2025	March	2312	3092	12393
2025	April	1444	2834	10848
Total		29513	29967	145884

Unrepresented Selections via Official Injury Claims

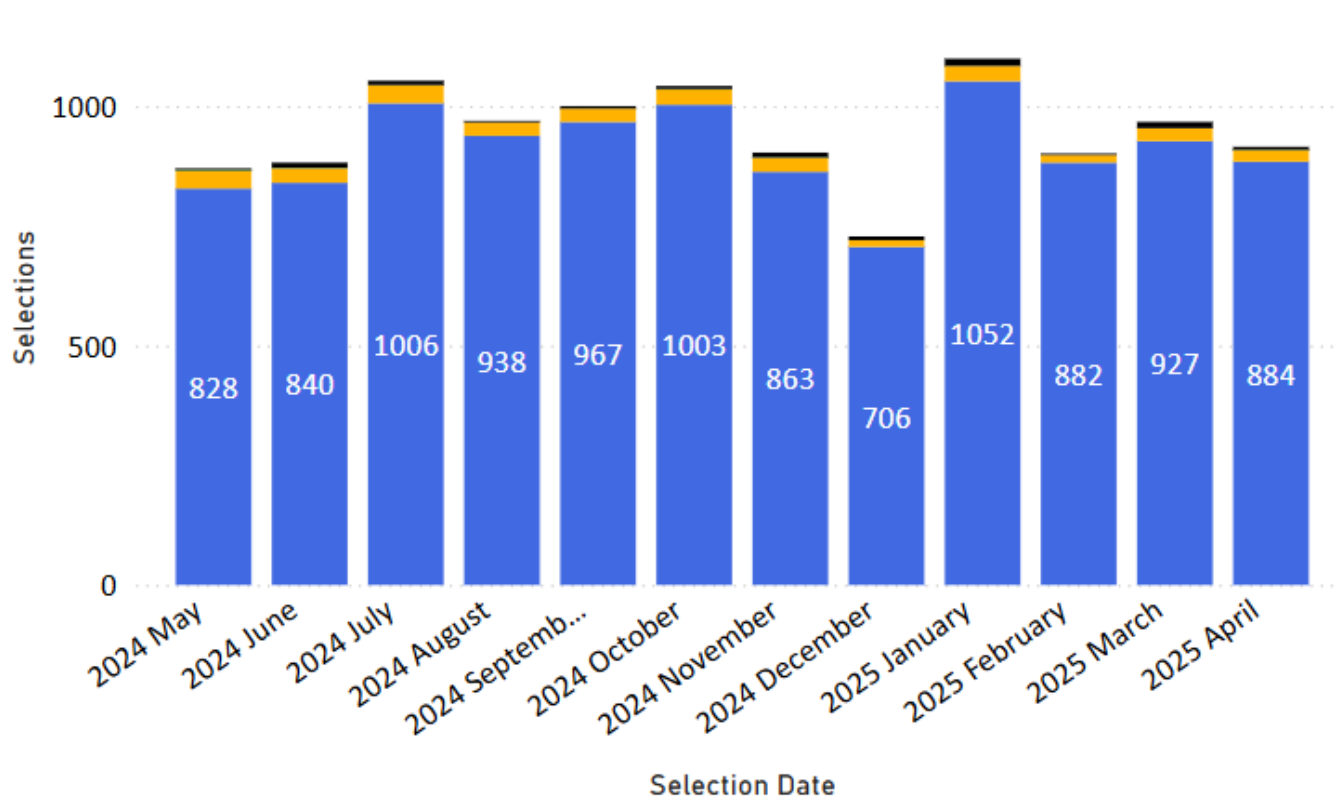
A total of 223,834 Medco searches resulting in a selection of a medical report provider were made during the period May 2024 to April 2025. Of these 17,634 were made by unrepresented claimants via the OIC service.

During this period, unrepresented claimants selected a medical reporting organisation (MRO) to provide their medical report on 6,305 (36%) occasions and directly instructed medical experts (DMEs) 11,329 (64%) times.



Unrepresented DME Selections by Specialism

● Unrep GP ● Unrep Physio ● Unrep Cons AE ● Unrep Cons Ortho



Year	Month	% Unrep GP	% Unrep Physio	% Unrep Cons AE	% Unrep Cons Ortho
2024	May	95.2%	4.3%	0.2%	0.3%
2024	June	95.2%	3.4%	0.1%	1.2%
2024	July	95.5%	3.6%		0.9%
2024	August	96.8%	2.9%		0.3%
2024	September	96.7%	2.8%		0.5%
2024	October	96.3%	3.1%	0.1%	0.6%
2024	November	95.6%	3.2%	0.1%	1.1%
2024	December	97.0%	1.9%		1.1%
2025	January	95.7%	2.9%		1.4%
2025	February	97.9%	1.8%		0.3%
2025	March	95.9%	2.8%		1.3%
2025	April	96.6%	2.6%	0.1%	0.7%
Total		96.2%	3.0%	0.1%	0.8%