# MedCo Registration Solutions



MedCo Management Information

1<sup>st</sup> July 2025



# **Operational (Not Suspended) Medco Users 1st July 2025**

- 32 MROs
- 458 Operational, accredited Medical Experts
- 1,055 Authorised Users

### **Overview of Medco Activity for June 2025**

92% of selections were for represented claims, with 8% being unrepresented via the Official Injury Claim Service

#### **Searches and Selections-Represented Cases:**

- 15,231 searches in June 2025 resulting in the selection of an MRO
- 1,098 searches resulting in the selection of a Direct Medical Expert (DME)
- 43% of DME selections were for GPs
- 50% of DME selections were for physiotherapists

## Searches and Selections-Unrepresented Cases (using the Official Injury Claim Service):

- 549 searches in June 2025 resulting in the selection of an MRO
- 873 searches resulting in the selection of a Direct Medical Expert (DME)
- 96.1% of DME selections were for GPs
- 3.4% of DME selections were for physiotherapists





Year	Month	% Tier 1 Selections	% Tier2 Selections	% DME Selections 12%	
2024	July	75%	13%		
2024	August	78%	13%	9%	
2024	September	78%	13%	10%	
2024	October	79%	13%	8%	
2024	November	80%	12%	8%	
2024	December	82%	12%	7%	
2025	January	78%	13%	9%	
2025	February	77%	13%	9%	
2025	March	79%	13%	7%	
2025	April	76%	17%	7%	
2025	May	76%	16%	8%	
2025	June	75%	18%	7%	
Total		78%	14%	8%	





<u>R</u>	Represented MRO Selections % by Tier Type									
Year	Month	MRO Selections	T1 % Selections	T2 % Selections 15%						
2024	July	17053	85%							
2024	August	15090	86%	14%						
2024	September	15740	86%	14%						
2024	October	18125	86%	14%						
2024	November	16102	87%	13%						
2024	December	14471	88%	12%						
2025	January	17024	85%	15%						
2025	February	14921	85%	15%						
2025	March	15179	86%	14%						
2025	April	15419	82%	18%						
2025	May	15195	83%	17%						
2025	June	15231	81%	19%						
Total		189550	85%	15%						







Case Reports Uploaded by Month ● DME Cases Uploaded ● T2 MRO Cases Uploaded ● T1 MRO Cases Uploaded	Year	Month	DME Cases Uploaded	T2 MRO Cases Uploaded	T1 MRO Cases Uploaded
	2024	July	2137	2917	11728
	2024	August	3032	2246	11951
15000	2024	September	1585	1586	8641
	2024	October	3139	3177	16434
	2024	November	2254	2447	12450
10000	2024	December	2334	2063	11622
	2025	January	2896	2153	13108
	2025	February	3705	2572	11754
5000	2025	March	2312	3091	12392
	2025	April	1444	2834	10848
	2025	May	1715	3080	11653
	2025	June	1559	2917	10737
2024 JUN AUB 2024 Sept 0000 ANOV Dece Janu Febr Narch April 2025 May 2025 June 2025 2025 2025 Nav 2025 June 2025 2025 2025 2025 2025 2025 2025 202	Total		28112	31083	143318
Report Upload Month					



# **Unrepresented Selections via Official Injury Claims**

A total of 224,848 Medco searches resulting in a selection of a medical report provider were made during the period July 2024 to June 2025. Of these 17,775 were made by unrepresented claimants via the OIC service.

During this period, unrepresented claimants selected a medical reporting organisation (MRO) to provide their medical report on 6,513 (37%) occasions and directly instructed medical experts (DMEs) 11, 262 (63%) times.







