# MedCo Registration Solutions



MedCo Management Information

1<sup>st</sup> January 2025



#### **Operational (Not Suspended) Medco Users 1<sup>st</sup> January 2025**

- 35 MROs
- 509 Operational, accredited Medical Experts
- 1,150 Authorised Users

#### **Overview of Medco Activity for December 2024**

93% of selections were for represented claims, with 7% being unrepresented via the Official Injury Claim Service

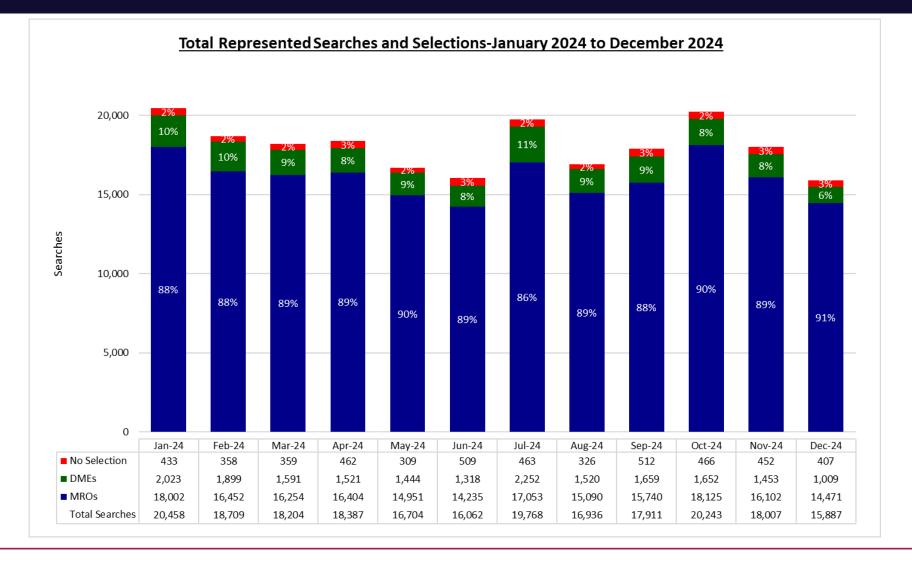
#### **Searches and Selections-Represented Cases:**

- 14,471 searches in December 2024 resulting in the selection of an MRO
- 1,008 searches resulting in the selection of a Direct Medical Expert (DME)
- 37% of DME selections were for GPs
- 58% of DME selections were for physiotherapists

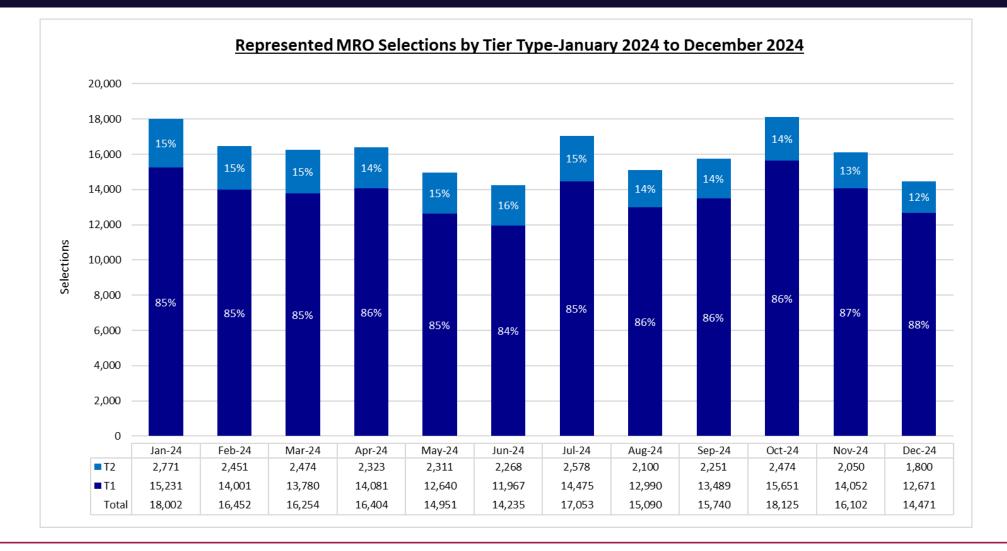
### Searches and Selections-Unrepresented Cases (using the Official Injury Claim Service):

- 417 searches in December 2024 resulting in the selection of an MRO
- 728 searches resulting in the selection of a Direct Medical Expert (DME)
- 97% of DME selections were for GPs
- 2% of DME selections were for physiotherapists

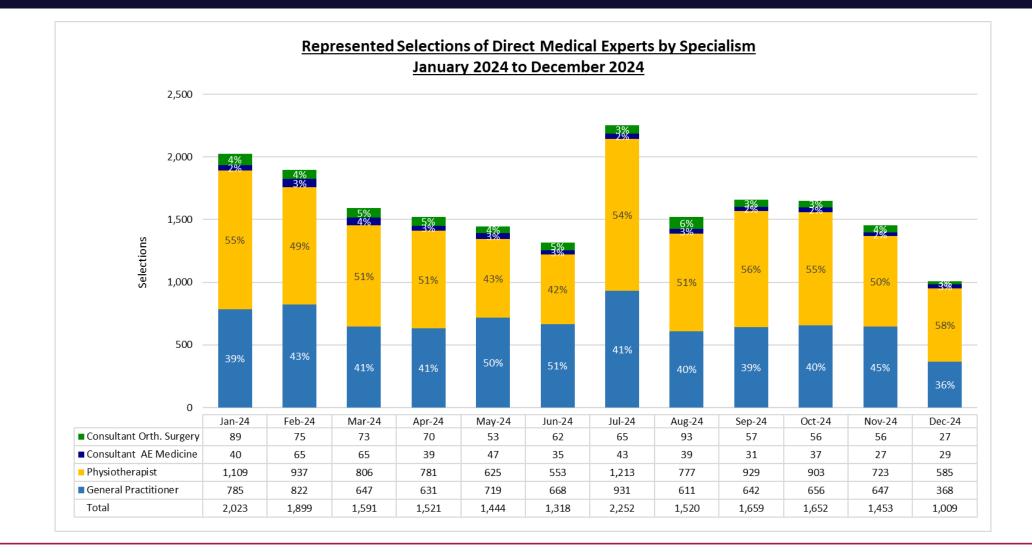




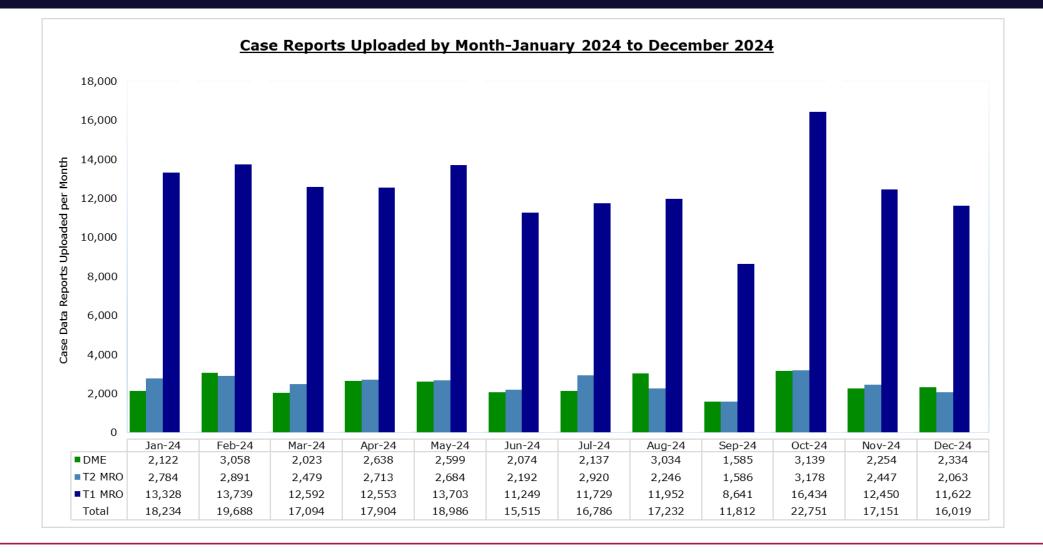














## **Unrepresented Selections via Official Injury Claims**

A total of 230,337 Medco searches resulting in a selection of a medical report provider were made during the period January 2024 to December 2024. Of these 18,117 were made by unrepresented claimants via the OIC service.

During this period, unrepresented claimants selected a medical reporting organisation (MRO) to provide their medical report on 6,207 (34%) occasions and directly instructed medical experts (DMEs) 11,910 (66%) times.





