

MedCo Charging Policy from 6th April 2025

The definitions set out in the MedCo User Agreements between MedCo and the Users shall apply to this Charging Policy. The User Agreements are published in the [document library](#) on the MedCo website at www.medco.org.uk

Abatements may be applied to renewal fees only where MedCo decides that an accounting surplus allows them to do so.

1. Charges

a) Authorised Users

Category	Charge (£)
New Authorised User	Nil
Authorised User Renewal	Nil

b) Medical Reporting Organisations (MROs)

The charges (excluding VAT) payable by the MRO shall be determined by the classification as set out in the table below:

Category	Charge (£)	
MRO that meets the minimum and additional qualifying criteria as outlined in the "MoJ Qualifying Criteria" document published by the Ministry of Justice ("MoJ") on www.medco.org.uk (as amended by MoJ from time to time)	New *	£150,000.00
	Renewal **	£112,500
MRO that meets the minimum qualifying criteria as outlined in the "MoJ Qualifying Criteria" document published by the MoJ on www.medco.org.uk (as amended by MoJ from time to time)	New	£20,000.00
	Renewal ***	£15,000

* An existing Regional Based MRO that is successful in its application to move to become a High Volume National (HVN) MRO will be subject to payment of the full fee for a New HVN MRO (i.e. no abatement will be applied) and will be reimbursed pro-rata for any remaining Regional Based MRO fee already paid.

** The full charge due on renewal is £150,000 but MedCo has decided that an abatement of £37,500 will be applied against this charge for this charging period.

*** The full charge due on renewal is £20,000 but MedCo has decided that an abatement of £5,000 will be applied against this charge for this charging period.

c) Medical Experts

The charges (excluding VAT) payable by the medical expert shall be determined by the classification as set out in the table below:

Category	Charge (£)	
Direct Medical Expert (DME) * See also Case Data Uploads	New	£630.00
	Renewal	£630.00
Indirect Medical Expert (IME)	New	£252.00
	Renewal	£252.00

i. *Case Data Uploads

In addition to the fees set out in the table above Direct Medical Experts will also be charged for case data uploads to the system. The New and Renewal fee of £630 shown in the table above will include an allowance of 300 case data uploads in the charging period. The charge for case data uploads above 300 will be **£35** per upload. Unused allowances cannot be carried forward to the next charging period.

Case Data Uploads	Charge (£)	
Direct Medical Experts	Up to 300 uploads	nil
	Over 300 uploads	£35 per upload

ii. Failure to provide Case Data uploads at termination of the User Agreement

Where a Direct Medical Expert's User Agreement is terminated for any reason and the DME has been selected as an expert but fails to provide valid Case Data uploads in the time period specified by MedCo, the final charge issued to the DME will be calculated by reference to the number of selections made. The charge will be calculated at £35 per selection over 300 selections. Where any Case Data uploads have been made within the relevant fees period credit will be given for those uploads as against the number of selections made.

2. Payment details to MedCo

When approved by MedCo or a renewal is due the MRO and DME User will be able to download an invoice from the MedCo Database and pay the appropriate fee by Bank Transfer, as instructed on the invoice and in accordance with terms and conditions of the User Agreement. IME users will receive invoices via their registered email address produced by Xero accounting software.

Any audit fees payable in section 5 below will be invoiced and sent to an MRO by MedCo and must be paid in advance of the audit and no later than 30 days of issue.

3. MRO Qualifying Criteria

Please review the documents labelled "MoJ Qualifying Criteria for Medical Reporting Organisations" and the "Guidance on the MoJ Qualifying Criteria" published in the [document library](#) under the category **MRO Audit** on the MedCo website at www.medco.org.uk

4. Refunds

For details on refunds please refer to the respective MedCo User Agreement that can be found in the [document library](#) under the category **User Agreements** on the MedCo website www.medco.org.uk

5. MRO Audit fees

a) MRO applying against the Minimum Qualifying Criteria (New MRO)- £4,000.00

An MRO applying to register with MedCo against the Minimum Qualifying Criteria will be subject to an audit before their application can be completed.

The audit fee is **£4,000.00** payable in advance of the audit.

If the audit against the Minimum Qualifying Criteria is passed successfully, the MRO will pay the full registration fee for New entrants. Upon receipt of the registration fee, MedCo will refund the audit fee.

Audit fees will not be refunded in the event of an unsuccessful audit.

b) MRO reclassification against the additional Qualifying Criteria (High Volume National MRO) - £6,000.00

An existing MedCo MRO operating against the Minimum Qualifying Criteria applying to reclassify as a High Volume National MRO* will be subject to an audit against the Qualifying Criteria before their application can be completed.

The audit fee is **£6,000.00** payable in advance of the audit.

If the audit for reclassification to a High Volume National MRO is successfully passed, the MRO will pay the full registration fee for New entrants. Upon receipt of the registration fee, MedCo will refund the audit fee.

Audit fees will not be refunded in the event of an unsuccessful audit.

**An existing MRO includes those being re-audited following a previous removal from T1.*

c) MRO Re-Audits - £2,500

The MRO will be charged **£2,500** payable in advance of the re-audit.

If the Audit Committee decides that the re-audit is successful, the fee will be refunded.

Re-audit fees will not be refunded in the event of an unsuccessful re-audit.

d) MRO Change of Control / Acquisition – up to £10,000

The MRO will be charged up to a maximum of **£10,000** payable in advance of the audit. The scope of the audit will determine the fee.

If the Audit Committee decides that the audit is successful, the fee will be refunded.

Change of control / acquisition fees will not be refunded in the event of an unsuccessful audit.

6. Administration fees

MedCo reserve the right to issue an administration fee of **£100** to cover management and administration cost reasonably incurred above what is normally expected. For example, time spent managing the removal of multiple suspensions on an account for failing to adhere to the users obligations under the terms of the User Agreements.