



June 2026 Public Board Minutes

**MEDCO BOARD MEETING
TIME:**

**TUESDAY 9 JUNE 2026
14:00 -17:00**

MEETING PLACE:

**Fawsley Hall Hotel
& Teams**

DIRECTORS:

Martin Heskins (MH)	Executive Chair
Toks Aluko (TA)	Chartered Society of Physiotherapist
David Bott (DB)	Non-Executive Director
Susan Brown (SB)	Motor Accident Solicitors Society
John Howells (JH)	Non-Executive Director
Surendra Kumar (SK)	British Medical Association
Joanne May (JM)	Gibraltar Insurance Association
John McQuater (JMQ)	Association of Personal Injury Lawyers (via Teams)
Jackie Proctor (JP)	Association of British Insurers
Nigel Teasdale (NT)	Forum of Insurance Lawyers (via Teams)

OBSERVERS ATTENDING THE BOARD:

Leigh Evans (LE)	Director of Operations MedCo
Mark Waughman (MW)	MedCo
Jean Abbit (JA)	MedCo
Nadine Silverton (NS)	MedCo
Scott Tubbritt	Ministry of Justice (via Teams)

APOLOGIES:

Simon Margolis (SM)	Association of Medical Reporting Organisation
Richard Patrick (RP)	Ministry of Justice

1. WELCOME

1.1 Declarations of interest/gifts etc.

No Declarations

1.2 MedCo Board Minutes

The May Board Minutes were approved.

1.3 MedCo Public Board Minutes

The May Public Board Minutes were approved.

1.4 Actions

The Action list was updated

1.5 Board Dates 2026

The dates were noted.

2. UPDATES

2.1 MOJ Update

The Board was updated on the following matters:

1. PIR Update

The PIR (Post Implementation Review) work is ongoing, with the aim to publish findings by the July recess. The team is on track, and further updates will be provided as the deadline approaches.

2. CRPC Subcommittee

The CPRC subcommittee held its first meeting, agreeing to focus on aligning the report commissioning process so that represented claimants (like unrepresented claimants) must wait for the liability decision before instructing an expert.

This may require changes to the Medco and OIC systems, and further discussions will be held as the approach is finalised.

2.2 Head of Operations & Chairs Update.

Leeds Combined Court Case

MedCo continues to respond to Court Orders in relation to ongoing litigation.

BMA Conference

The event was not Medco-specific, but focused more broadly on medical expert work, including how professionals can market themselves, find work, and build a career as expert witnesses.

A key message was that experts must actively seek and secure work themselves, rather than relying on Medco.

A GDPR session reinforced existing guidance to experts on data protection responsibilities, including secure UK data storage, policies, and upcoming complaint procedures.

The BMA has expressed an interest in greater Medco involvement at future events, possibly through a dedicated session explaining its role and processes.

Some doctors raised concerns about low fees from MROs, but it was clarified that:

Medco does not set or control fees and doing so would be unethical.

Fee agreements are individual contractual matters.

Concerns should be raised through professional bodies (e.g. BMA committees) or lobbying channels.

Overall, the conference supported both existing and aspiring experts, and future events may include more structured Medco engagement.

Audit

Work with Smith & Williamson is ongoing to complete the annual audit of MedCo's accounts.

3. MANAGEMENT ACCOUNTS

The Board was informed that the financial position remains in line with expectations, with healthy cash levels and no areas of concern identified.

4. ADMIN AGENCIES

Work is ongoing, with a further meeting scheduled for 10 June to refine the group's position.

5. COMMITTEE UPDATES

5.1 Audit Committee

An update was provided to the Board on recent and upcoming audit activity. Work is progressing with Grant Thornton to scope the MRO audits, which are expected to commence in the second half of the year.

5.2 Operations

The Ops update to the Board focused primarily on business-as-usual activity, including ongoing complaints regarding delays, quality, and mechanism of injury assessments, alongside some current terms and conditions issues relating to contingent payments. These issues are being addressed.

5.3 EAPR

The Board was updated on EAPR activity which consists of the ongoing efforts to strengthen quality of reports, address systemic risks, and ensure regulatory compliance.

The Board were informed of significant focus on Quality Assessments (QAs). At the previous meeting, six QAs were identified as likely to result in terminations or suspensions.

Monitoring and data analysis continue, with helps to identify outliers along with insurer feedback.

5.4 Education and Training Committee

The Board was updated on the activities of the Committee including a summary of the 2025–26 CPD year end.

The Board were advised that at the start of the new CPD year (1 June), two new training modules—Non-Tariff Injuries and a Legal Update—were launched, alongside the Quality Assurance module which has been transferred to the CPD programme as an optional CPD module. Work is ongoing to refresh some current modules and the development of new content.

5.5 I.T.

The Board were informed that there were no major IT issues to report. MedCo is currently awaiting installation of a new SSL certificate and confirmation of the release date for the updated ICO reference. This change is required as the Information Commissioner's Office has introduced a variation in allowable reference formats which does not match the MedCo parameters.

5.6 Risk

The Board received an update on the risk position, and informed that the overall risk profile remains stable at a moderate level, with no red-rated risks. Five risks are currently rated amber, reflecting their high impact.

5.7 Statistics

The Board noted the management information report and in particular the volume of DME selections.