



# April 2025 Public Board Minutes

**MEDCO BOARD MEETING**  
**TIME:**

**TUESDAY 8 APRIL 2025**  
**10:00 – 11:36**

**MEETING PLACE:**

**Teams Meeting**

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**DIRECTORS:**

Martin Heskins (MH)	Executive Chair
Susan Brown (SB)	Motor Accident Solicitors Society
John Howells (JH)	Non-Executive Director
Joanne May (JM)	Gibraltar Insurance Association
Nigel Teasdale (NT)	Forum of Insurance Lawyers
David Bott (DB)	Non-Executive Director
Toks Aluko (TA)	Chartered Society of Physiotherapist

**OBSERVERS ATTENDING THE BOARD:**

Leigh Evans (LE)	Head of Operations MedCo
Nadine Silverton (NS)	MedCo
Scott Tubbritt (ST)	Ministry of Justice

**SECRETARIAT:**

Jean Abbit (JA)	MedCo
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**APOLOGIES:**

Jackie Proctor (JP)	Association of British Insurers
John McQuater (JMQ)	Association of Personal Injury Lawyers
Surendra Kumar (SK)	British Medical Association
Kate Fox (KF)	The Law Society
Simon Margolis (SM)	Association of Medical Reporting Organisation
Mark Waughman (MW)	MedCo

## 1. WELCOME

### 1.1 Declarations of interest/gifts etc.

None

### 1.2 MedCo Board Minutes from 25 February 2025

Approved

### 1.3 MedCo Public Board Minutes from 25 February 2025

Approved

### 1.4 Actions and Decision List

Action list updated

### 1.5 Board Dates 2025

Included for information.

## 2. UPDATES

### 2.1 MOJ Update

The recent focus has been on the ongoing discussions surrounding Whiplash Injury Regulations 2025 which were approved by Parliament the House of Commons at a debate which took place on Tuesday 2nd April, and while the date for the House of Lords debate is yet to be confirmed, it is expected to occur in early May. This will be held in Grand Committee, within a committee room setting. In the absence of Sara Sackman KC MP, a briefing was provided to an alternative minister, Sir Nick Dakin MP.

The Justice Committee is investigating delays within the County Court system. Minister Sackman and Steven Jarman (Deputy Director for Civil Justice and Law Policy) provided oral evidence on 8 April.

A post-implementation review of the Whiplash Reforms is scheduled to commence later this year which will include a full call to evidence. It is estimated that it will take, 6-9 months for the review for to be completed.

### 2.2 Head of Operations & Chairs Update

The Board were informed that the past three weeks have been particularly busy, continuing the momentum from the previous month. Follow-ups have been

conducted regarding the new User Agreements and MedCo Rules, payment of annual fees and conclusion of the Administration Services Survey.

### **3. MANAGEMENT ACCOUNTS**

The Board received a briefing outlining the key highlights of the accounts.

### **4. ADMIN AGENCY SURVEY**

The Board were informed that the Administration Services Survey has been sent to all operational DMEs.

The survey was issued to 462 operational DMEs and closed on 31 March 2025.

MedCo will now work with MoJ to assess the findings and agree next steps.

### **5. COMMITTEE UPDATES**

#### **5.1 Audit Committee**

The audit plan is progressing on schedule and within budget.

Following publication of the updated Qualifying Criteria and Rules for DMEs undertaking unrepresented work, the Committee is collaborating closely with Grant Thornton to refresh a number of audit-related documents and guidance materials.

#### **5.2 Operations**

The Committee has received a number of referrals from a compensator regarding the use of administrative agencies by experts. These matters are being managed on a case-by-case basis, and several of the concerns are expected to be addressed through the MoJ consultation outcome.

#### **5.3 Expert Audit and Peer Review Committee**

The Committee remains busy, with multiple Quality Assessments currently underway.

The committee is currently drafting a communication to be issued to all Experts, highlighting common findings identified during recent assessments.

## **5.4 Education and Training Committee**

The Board reviewed the paper recommending that the annual Continuing Professional Development (CPD) requirement remain at six hours for the 2025 CPD year. No objections or concerns were raised.

Preparations are underway for the close of the 2024/2025 CPD year and the launch of the 2025/2026 period.

### **Decision**

The Board approved the 6 hours CPD requirement for 2025/2026 period.

## **5.5 IT**

The Board was informed that system availability remains at 100%, with no significant changes reported.

## **5.6 Statistics**

A downward trend has been observed in both searches and selections. In February, DMEs accounted for 36% of selections, falling to 29% in March. Overall, claim volumes appear to be decreasing.

## **6. AOB**

No AOB



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