



April 2026 Public Board Minutes

**MEDCO BOARD MEETING
TIME:**

**TUESDAY 14 APRIL 2026
10:00 – 11:00**

MEETING PLACE:

Microsoft Teams

DIRECTORS:

Martin Heskins (MH)	Executive Chair
Toks Aluko (TA)	Chartered Society of Physiotherapist
David Bott (DB)	Non-Executive Director
Susan Brown (SB)	Motor Accident Solicitors Society
Surendra Kumar (SK)	British Medical Association
Simon Margolis (SM)	Association of Medical Reporting Organisation
Joanne May (JM)	Gibraltar Insurance Association
Jackie Proctor (JP)	Association of British Insurers
Nigel Teasdale (NT)	Forum of Insurance Lawyers

OBSERVERS ATTENDING THE BOARD:

Leigh Evans (LE)	Director of Operations MedCo
Mark Waughman (MW)	MedCo
Nadine Silverton (NS)	MedCo
Jean Abbit (JA)	MedCo
Richard Patrick (RP)	Ministry of Justice
Alice Stevens (AS)	The Law Society

APOLOGIES:

John Howells (JH)	Non-Executive Director
John McQuater (JMQ)	Association of Personal Injury Lawyers

1. WELCOME

1.1 Declarations of interest/gifts etc.

None

1.2 MedCo Board Minutes

The March Board Minutes were approved

1.3 MedCo Public Board Minutes

The March Public Board Minutes were approved.

1.4 Actions

The action list was updated

2. UPDATES

2.1 MOJ Update

RP advised that work on the Post-Implementation Review (PIR) response remains ongoing, with publication still anticipated in early summer.

2.2 Head of Operations & Chairs Update.

Case Data Upload Charges

The Board was advised that invoices had been issued in respect of case data upload charges.

3. MANAGEMENT ACCOUNTS

The Board reviewed the management accounts and confirmed that there were no concerns.

4. AUT CHARGING SURVEY

The Board was updated on the Authorised User charging survey. It was noted that only a very small proportion of users responded to the consultation. Of those who did engage, opinion was divided.

The Board expressed disappointment at the low response rate. The Board were encouraged to promote engagement through their respective networks.

5. ADMINISTRATIVE AGENCIES

The Board were informed that work is ongoing to develop a clearer framework in relation to Administrative Agencies. A draft document is being progressed and will be shared for further comment. Board members will be invited to review and contribute once the revised draft is circulated.

6. COMMITTEE UPDATES

6.1 Audit Committee

The Audit Committee has not met since the last Board meeting and is scheduled to meet next week.

Work is continuing to progress actions from the previous meeting, including the approval of two new MROs.

6.2 Operations

The Board were reported that activity remains largely business as usual, with routine weekly meetings taking place.

Regular monitoring continues and issues have been identified relating to terms and conditions, including contingent arrangements. These issues are being addressed.

6.3 EAPR

The programme of Expert Quality Assessments remains active, with multiple reviews underway. Follow-up assessments of previously flagged Experts indicate overall improvements in report quality.

Monitoring continues around case data uploads, same-day report completions, and practising address records.

6.4 Education and Training Committee

The Board was updated on E.T.C priorities.

The focus remains on experts suspended for failure to complete the mandatory module, which closed at the end of February.

The committee is working on the development of new modules for the CPD programme and reviewing and refreshing some of the existing content.

6.5 I.T.

The Board were advised that the system continues to operate with 100% availability.

Dates are being finalised with CGI to undertake joint testing of an upcoming release, which will include security updates and patches, with testing expected to take place between late April and early May.

6.6 Statistics

The report was noted as read.

7. AOB

The Board considered a recent costs decision on the recoverability of MRO fees, highlighting concern over the unclear basis for a 25% uplift on reporting costs despite some consistency with previous case law. Although a first-instance ruling, it carries persuasive weight and may be appealed; while MedCo report fees are unaffected, there is potential risk to MRO financial viability and, by extension, MedCo's operating model. The decision may drive more assertive debt recovery



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by MROs, with further industry engagement expected as the legal position develops, and the issue has been added to the risk register for ongoing monitoring.